Electronic Delivery
Using British Library On Demand
You will receive an e-mail from the British Library in your University Mailbox.

<table>
<thead>
<tr>
<th>Event Date</th>
<th>16-Jul-2015 12:17:41</th>
</tr>
</thead>
<tbody>
<tr>
<td>BL Reference</td>
<td>01239992</td>
</tr>
<tr>
<td>Ordinance</td>
<td>01239992.003</td>
</tr>
<tr>
<td>Customer Reference</td>
<td>ell</td>
</tr>
<tr>
<td>Event</td>
<td>Ready for download</td>
</tr>
</tbody>
</table>

Your document is ready and must be downloaded within 30 days.

**Download Instructions**

To read your document, you may need to install Digital Rights Management software on your computer. Further details, test documents and a link to your document are on the download page link below.

For items delivered as Encrypted Downloads you may download and print your document once and view it on the same computer for up to 3 years.

http://cds.bl.uk/delivery/Deliver.action?key=8DC300C590B9B21A3B0102D5CBB7D051

**On Demand Services**

Search our collection, the world's largest document delivery, including over 40 million articles, and order documents to your desktop from [OnDemand.bl.uk](http://cds.bl.uk/delivery/Deliver.action?key=8DC300C590B9B21A3B0102D5CBB7D051)

Follow the link to the British Library site.
Encrypted Document Download Delivery

On Demand encryption technology is not certified for use on Apple mobile devices using Google Chrome. We recommend that you use the default browser (Safari) to download your document. Other browsers may work.

If your browser has a built-in PDF viewer, e.g. Google Chrome, you will need to disable it before you can read documents. If you are using Google Chrome as your browser, to do this, type chrome://plugins in the address bar, then scroll down to Chrome PDF viewer and click on disable. Alternatively you could use a different browser such as IE or Firefox.

To download your document, please enter your On Demand username or email address and click the download button below. Please ensure that you have registered for On Demand if you have not done so already.

You can register by clicking the link below

- Register for On Demand

On Demand username/email address:

Click to download your document

PLEASE NOTE: In Adobe Reader you will be asked to enter your username and password.

Forgotten username or password?

To view British Library LiveCycle DRM documents, you need to install Adobe Reader XI or later. To view and download text documents, please click the text document image below.
New users should register

Check or retrieve your details here
Complete the form to register. You can use your Teesside University e-mail, username and password, but you don’t have to.
Once registered put your British Library username or e-mail in the box and click to download your document.
Your document should now download.

You may be asked to choose a programme in which to view your document.

You must open the document in Adobe.

If your document does not open or all the pages are blank, you may have a different default reader. Make sure you are opening the document in Adobe, it might help to save the document then choose ‘open with’

For further help see http://libguides.tees.ac.uk/ILL/SED
The document will download and you will be asked to log in using your British Library username and password.
Congratulations

You have successfully downloaded an Adobe LiveCycle Rights Management document from the British Library.

If at anytime you experience difficulties when using Rights Management, please contact our Customer Services department on +44 (0)1937 548660 or email Customer-Services@bl.uk